

BigBike Code 2025



Central Disposition

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Booking times

Our vehicles can be booked from Sunday to Saturday (all year round) between 10.00 am and 08.30 pm. The minimum booking period is usually two hours. For round trips and sightseeing tours, we recommend a booking period of 1,5 - 2,0 hours. Our vehicles can also be rented for the whole day at special rates. We currently rent our vehicles in the federal states of Berlin-Brandenburg, Niedersachsen, Hamburg, Bremen, Schleswig-Holstein, Mecklenburg-Vorpommern and Nordrhein-Westfalen.

Number of passengers

The number of people on our vehicles depends on the number of seats:

BigBike: 6-15(16) people

ConferenceBike: 2-6(7) people

SportyBike: 4-9 people

SportyBike XL: 10-14 people

The minimum body height for passengers on our multi-passenger bikes is approx. 1.30 m. Height-adjustable seats are available on some vehicles.

Safety and road traffic

All riders will be briefed in detail on the rules for using our bikes before the start of the tour. The time of the short briefing is part of the booked tour duration.

Our vehicles are briefly serviced after each tour and checked for safety. On the multi-passenger bikes freewheels prevent the pedals from spinning and thus reduce the risk of injury. The lighting, reflectors, a turn signal system, a bell/horn and the two independent braking systems on all our vehicles ensure safety on the road day and night.

Insurance cover/special use permit

As bicycles our BigBike, ConferenceBike and SportyBike do not require a road license. We have a special use permit (if required) for the operation of BigBikes in the relevant cities. We have public liability insurance for our vehicles.

Driver/Chauffeur

The driver/chauffeur is always provided by us for every vehicle. Our staff have the necessary knowledge to drive the vehicle safely on the road in accordance with road traffic regulations. The instructions of the driver/chauffeur must be always followed!

Behavior before/after the tour

We ask our guests to arrive at the rental station or agreed starting address approx. 5-10 minutes before the start of the tour. We also recommend that group members use the toilet facilities near the start address to relieve themselves before the start of the tour if necessary. In addition, we ask our guests to behave in a quiet and civilized manner and to leave the rental station or destination

address (if not a private property) quickly after the end of the tour. If necessary, please leave garbage and empties at the rental station, take them with you and/or dispose of them in the public garbage cans.

Route planning

We will be happy to recommend routes according to your driving time and ideas (only in Berlin, Hamburg, Cologne and Bremen). Our drivers/chauffeurs are familiar with the larger cities mentioned above. For tours outside the cities "in the countryside" we are dependent on your support in planning the route. Our vehicles all reach an average speed of at least 5-6 km/h. With strong pedaling, speeds of approx. 8-10 km/h are possible with the BigBike. The exceptions are the ConferenceBike and SportyBike. Their design (some also with gears) also allows speeds of approx. 10-15 km/h to be maintained.

The routes are/will be chosen in such a way that the multi-passenger bikes do not have any obstacles in the form of excessive or long gradients. With our multi-track multi-passenger bikes, we ride wherever you want, where we are allowed to ride as bikes and where we do not pose too great an obstacle to other road users. Due to the dimensions of the vehicles, we are generally unable to use cycle paths and therefore also ride on the roads. As far as possible, we avoid residential areas and do not ride on two- or three-lane roads or inner-city roads with a speed limit of more than 50 km/h. For technical reasons, our vehicles are slowed down considerably on downhill gradients. For safety reasons, we also avoid federal, state and district roads outside built-up areas that are approved for speeds of more than 50 km/h.

Our driver/chauffeur ensures that the tour starts at the start address and ends at the destination address as punctually as possible. Due to temporary road closures and detour, traffic jams can occur from time to time, especially in cities, in which our vehicles get "stuck". Even though the vehicle may barely make any progress, this time is part of the rental period. For this reason, we always allow for a small safety buffer of 5-10 minutes on our tours. As a result, you may arrive at your destination 5-10 minutes before the end of the tour. However, you can of course stay on the bike until the end of the booked time (music will be turned off) and consume drinks. Please make sure that the noise level is as low as possible. Please understand that tours cannot usually be extended at short notice, as other groups will be riding the vehicle after your tour and will also want to start on time.

Valuables, jackets and bags, suitable clothing

Please take care of the valuables, jackets, and bags you bring with you. We accept no liability for lost items. Make sure that purses, mobile phones and keys cannot fall out of the back pockets of your pants. There is limited storage space for your personal belongings on the vehicles. When it comes to clothing, please remember that brisk or sporty cycling in high outside temperatures can quickly lead to sweating. If it suddenly rains, you may get wet. We therefore recommend that you bring a towel and/or a spare shirt.

Drinks and catering

Drinks are purchased exclusively from us. You can find our current range of drinks on our website. If draft beer is not available for logistical and organizational reasons, we will serve canned beer on the BigBike as a substitute. Food in the form of small snacks can be brought along.

Serving to third parties

Our vehicles are rented out to groups. The group is self-contained, it is a private event. It is not permitted to serve drinks to third parties (e.g., passers-by) for a fee. Our vehicles guarantee fun and an unforgettable experience. So that you can really enjoy and "experience" the tour, we strictly prohibit the serving and consumption of spirits on our vehicles. If our guests do not adhere to this rule, the responsible driver/chauffeur is obliged to stop the tour immediately for reasons of traffic and insurance law. To make the tour a real experience, we recommend limiting consumption to a maximum of 0.5 liters of beer per hour and passenger. The consumption of drinks brought along is not permitted. For organizational reasons, it is usually not possible to drink leftovers on the vehicle after the tour. Any soft drinks/bottles/cans not consumed are the property of the hirer and can be taken away after the tour. The beverage containers directly connected to the vehicle (draught beer) remain our property. A credit notes for drinks not consumed will not be issued! Furthermore, we strictly adhere to the paragraphs of the Youth Protection Act, which prohibits the serving of alcohol to children and young people.

Music/noise

You can play music from your cell phone via bluetooth speakers! Only bluetooth speakers with a maximum music output of 10 watts are permitted. As a rule, our bikes no longer have their own music systems on board! To avoid noise pollution, please play any music you bring with you at a correspondingly low volume. The driver/chauffeur is required to reduce the volume level accordingly. It may be that the driver temporarily prohibits the playing of music completely. After 8 p.m., our vehicles only tour with a considerably reduced sound level. If the vehicle is parked, the music is switched off. Singing along is fun and part of it - but should also be adapted to the time and surroundings. The use of megaphones is not permitted. We ask our guests to behave calmly and quietly before and after the tour and to leave the area around the start/finish address quickly and quietly if necessary.

Littering

Please use appropriate garbage cans or ashtrays on the vehicles for your garbage and cigarette butts. Carelessly throwing away garbage, chewing gum, cigarette butts or spitting are administrative offenses and can be punished with appropriate warnings or fines. Waste containers may be available at the rental station for other waste.

Drinking cups

To reduce the amount of waste, we mostly use reusable containers on all vehicles. For safety reasons, the drinking cups are made of plastic or tin. The cups are our property. We ask our guests to place the cups, plastic bottles, and beverage cans exclusively in the designated inlets on the tables/holders. Otherwise, the cups/plastic bottles/beverage cans may tip over due to jolting during the ride, stain clothing and fall onto the streets. In some cities we also use disposable plastic cups, which are disposed of after the bike ride.

Peeing/urinating

In the cities and districts, "wild peeing" is prohibited and is rightly punished with warnings and fines. Our staff are required to stop off at public toilets or restaurants to relieve themselves. In Berlin, we also have our own toilet facilities at the rental station Köpenicker Straße 11, 10997 Berlin. Jumping off our vehicles while driving is generally strictly prohibited (also for the purpose of relieving yourself)! Please inform the driver/chauffeur if you want to relieve yourself outside the planned stops. Our driver/chauffeur will park the vehicle safely at the next opportunity so that you can then find a suitable place to pee. Should a passenger nevertheless "pee in the wild", the driver/chauffeur is required to exclude this person from the bike tour or to abort the tour.

Behavior on the vehicles

For your and our safety, the staff will point out the rules for using the respective vehicle to the passengers before the start of the tour. These rules must be strictly observed! The contractual partner (hirer) is also obliged to inform the passengers in advance about the rules of conduct on our vehicles. Please keep your hands on the handles or tables provided during the tour. On our multi-passenger bikes, please pedal hard at the request of the driver/chauffeur when crossing junctions so that we can clear the junction quickly. Dismounting while riding is strictly forbidden on all vehicles. Always remain seated while waiting at traffic lights. Dismounting is only permitted after the vehicle has parked and the driver/chauffeur has given their consent. When dismounting, pay attention to the extreme seat height and to passing pedestrians, cyclists, and motor vehicles. Linie66 accepts no liability for injuries/accidents that occur when using Linie66 vehicles. Splashing each other with liquids, climbing around and bouncing together on the vehicle and rhythmically banging against the vehicle paneling are prohibited. We also ask our passengers to refrain from mobbing passers-by and/or throwing cups/beverage cans at them or spraying them with drinks. Playing around with the vehicle's electrical equipment and other equipment is also prohibited and will result in the tour being terminated!

Tips

Our drivers/chauffeurs often work part-time. This is a very responsible and sometimes stressful job. If you are satisfied with the service on the vehicle and the tour organization and have reached the destination address safely, the driver will certainly be pleased to receive a generous tip!

Bad weather

There is no such thing as bad weather, only unsuitable clothing. The large roof on our vehicles provides very good protection from the rain (except for the ConferenceBike). In addition, we always

have disposable rain ponchos on board, which are handed out to passengers in the event of heavy rain. As we reserve the dates for you, the relevant information in the rental contract applies in the event of cancellations. In the low season (November to February) we offer the possibility of a one-off rescheduling. Just get in touch with us. As a service company, we are naturally interested in retaining satisfied customers in the long term.

Booking procedure/cancellation option

Please note that the date is only firmly reserved once the signed rental agreement has been signed and sent and/or payment has been made on time. After receipt of the signed rental agreement, the tenant will receive a written confirmation of reservation by e-mail. By signing the rental agreement, the tenant accepts its contents as well as the rental instructions, which are also part of the rental agreement. In the event of improper behavior on the part of the Hirer and/or the Hirer's companion, in particular in the event of signs of impairment due to increased alcohol consumption, the Rental Firm, or its vicarious agents (driver/chauffeur) shall be entitled to terminate the journey immediately or not to start it at all. After prepayment/receipt of payment, the renter will receive a booking confirmation by e-mail.

If the rental contract is canceled up to 30 days before the agreed rental date, 50% of the total price (excluding costs for drinks and transport) will be charged. In the event of a later cancellation, 100% of the total price is due. We will endeavor to market the date elsewhere. Should this be successful, the customer will only incur processing fees from approx. 70.00 EUR.

Personal data

Please send us your personal data and the rental request as completely as possible so that we can ensure smooth and fast processing. Of course, we adhere to the current data protection regulations. All data will be treated confidentially.

The rental information is part of the rental agreement. By signing the rental contract, both the renter and the group members travelling with them accept the terms and conditions.

September 2024